

GENERAL INFORMATION FOR ALARM USERS
THE FOLLOWING ARE THE MAJOR REQUIREMENTS FOR ALARM USERS

PERMITS:

WITHIN SIXTY (60) DAYS OF INSTALLATION OF AN ALARM SYSTEM, A PERMIT MUST BE OBTAINED FOR AN ALARM SYSTEM THAT TRANSMITS OR RELAYS A SIGNAL INTENDED TO SUMMON EMERGENCY SERVICES OF THE COUNTY EITHER THROUGH DIRECT REPORTING OR A MONITORING COMPANY. PERMITS MUST BE OBTAINED PRIOR TO ACTIVATION OF AN ALARM SYSTEM. IT IS THE RESPONSIBILITY OF THE PERMIT HOLDER TO APPLY FOR RENEWAL OF AN ALARM PERMIT PRIOR TO THE LAST DAY OF THE MONTH IN WHICH THE PERMIT EXPIRES. PERMITS ARE VALID FOR TWELVE (12) MONTHS.

PERMIT APPLICATIONS AND FEES SHOULD BE MAILED TO:
COLLIN COUNTY SHERIFF'S OFFICE
ATTENTION RECORDS SECTION
4300 COMMUNITY AVENUE
MCKINNEY, TEXAS 75070

SERVICE FEES:

THE ALARM ORDINANCE ALLOWS THE PERMIT HOLDER FIVE (5) "FREE" FALSE BURGLARY ALARMS PER ALARM SITE DURING ANY TWELVE (12) MONTH PERIOD. THE ALARM ORDINANCE ALLOWS THE PERMIT HOLDER TWO (2) "FREE" FALSE ROBBERY ALARMS PER ALARM SITE DURING ANY TWELVE (12) MONTH PERIOD. SERVICE FEES ARE AS FOLLOWS:

0-5 FALSE BURGLARY AND /OR PANIC ALARMS	NO CHARGE
ALL FALSE BURGLARY AND / OR PANIC ALARMS THEREAFTER	\$50.00 PER ALARM
0-2 FALSE ROBBERY ALARMS	NO CHARGE
ALL FALSE ROBBERY ALARMS THEREAFTER	\$75.00 PER ALARM

THE PERMIT HOLDER SHALL HAVE **THIRTY (30)** DAYS AFTER RECEIPT OF NOTICE TO PAY THE ASSESSED FEES FOR ANY FALSE ALARMS. THE PERMIT HOLDER WILL BE EXEMPT FROM CHARGES FOR A FALSE ALARM NOTIFICATION WHICH IS LATER SHOWN TO HAVE BEEN JUSTIFIED. AN ALARM WILL NOT BE CONSIDERED "FALSE" IF IT IS DETERMINED THAT THE ALARM WAS CAUSED BY:

NATURAL OR MANMADE CATASTROPHE
VANDALISM OR TELEPHONE OUTAGE
ATTEMPTED ENTRY OR SEVERE WEATHER

RESPONSIBILITY OF PERMIT HOLDER:

THE PERSON IN CONTROL OF THE LOCAL ALARM SHALL COMPLY WITH ALL REQUIREMENTS OF OPERATION AND MAINTENANCE AS OUTLINED IN THE COUNTY ORDINANCE. THE PERMIT HOLDER IS RESPONSIBLE FOR INFORMING THE SHERIFF'S OFFICE IN WRITING OF ANY CHANGE THAT ALTERS INFORMATION LISTED ON THE ORIGINAL PERMIT APPLICATION.

VIOLATION:

ANY PERSON OPERATING AN ALARM SYSTEM WITHOUT OBTAINING A PERMIT, OR AN EXPIRED PERMIT IS IN VIOLATION OF A COUNTY ORDINANCE AND MAY BE FINED UP TO **\$500.00** PER DAY.

SUSPENSION:

A PERMIT MAY BE SUSPENDED OR RENEWAL REFUSED IF AN ALARM SYSTEM GENERATES AN EXCESSIVE NUMBER OF FALSE ALARMS. ANY FALSE STATEMENT OF MATERIAL FACT IS REASON FOR SUSPENSION OR NON-RENEWAL OR REFUSAL.

REASON FOR ORDINANCE:

THE ALARM ORDINANCE WAS ADOPTED BY COMMISSIONERS' COURT DUE TO THE NUMBER OF FALSE ALARMS. FALSE ALARMS ARE A THREAT TO PUBLIC SAFETY AND LAW ENFORCEMENT.